



## Value Added Service: **Satellite Direct®**

Satellite Direct® allows users to place calls from any location in the world to any satellite terminal.

### Features and Benefits

- Available for Inmarsat B, M, Mini-M, GAN, BGAN, Fleet, and Swift services in all Inmarsat satellite regions
- Also available for Iridium, Thuraya and other Low Earth Orbit (LEO) satellite services and for Fixed to-Fixed calls
- No monthly fees
- No fixed network markups for satellite calls via toll-free numbers
- Vizada's Prepaid Calling Cards can be used as payment for Satellite Direct calls
- Call Line Identification (CLI)
- Quick Number Dialing

### How to Access Vizada Satellite Direct:

Vizada Satellite Direct requires users to register with Vizada or use a Vizada Prepaid Calling Card. To place a Satellite Direct call, users follow two easy steps:

1. Choose one of two dialing options to initiate the call.

Option #1: Dial: +47 22 81 10 00 or +1 203 346 3400

Option #2: Dial the national toll-free number from any of the following countries:

Argentina: 00 800 467 32 673

Australia: 1 800 150 450

Brazil: 0021 800 467 32 673

Canada: 1 800 551 7534

Chile: 1230 020 3367

Colombia: 009 800 467 32 673

Cyprus: 800 942 267

Denmark: 8088 3891

France: 0800 918 259

Germany: 0800 181 1183

Greece: 00800 471 23488

Hong Kong 800 963 334

Italy: 800 780 036

Japan: 00531 47 0001

Korea: 0079 8471 4035

Malaysia: 1 800 80 89 66

Mexico: 001 866 397 8655

The Netherlands: 0800 023 0980

Portugal: 800 847 649

Singapore: 800 471 1028

Spain: 9009 947 09

Switzerland: 800 564 269

Taiwan: 00801 477 007

Turkey: 0080 0479 1404

UK: 0800 73 17015

The Ukraine: 8, 10 013

USA: 1 800 551 7534

2. At the voice prompt, enter the 10-digit PIN code\*, followed by the Inmarsat Mobile Number (IMN). For all Inmarsat services, users dial 0 for the ocean region and the Inmarsat number (e.g. 0 761234567). For Iridium, Thuraya or other LEO services, or Fixed-to-Fixed calls, users dial 00 after the prompt, followed by the number being called.

\*Refers to the PIN Code received upon registering for Satellite Direct. If using a Vizada Prepaid Calling Card, PIN Code on back of card should be entered. If CLI is available, users will not be instructed to enter their PIN Code.



### **Mobility Management**

Vizada's Land Earth Station (LES) network automatically locates the Inmarsat mobile terminal using Inmarsat's mobility management system. For services that are not supported by Inmarsat's mobility management system (i.e., Inmarsat B and aeronautical services other than Swift), Vizada's LES network employs a proprietary mobility management scheme that can locate a mobile terminal in any ocean region.

### **Calling Line Identification (CLI)**

When a Satellite Direct call is placed, Calling Line Identification allows Telenor to recognize the telephone number and connect the call without the user's 10-digit PIN code if registered. If the user's telephone number cannot be determined by CLI, then the PIN code must be entered to complete the call.

### **Quick Number Dialing**

The Quick Number dialing feature allows users to place a Satellite Direct call without having to dial the Mobile Number (IMN). Registered users can input up to 99 Quick Numbers. The Quick Number list is defined and controlled by the user.

### **How to Register for Satellite Direct**

To begin using Satellite Direct, contact Vizada's Customer Care Center. Current users of Telenor's The Source® may also register on-line at [www.vizada.com](http://www.vizada.com)

### **Customer Care**

Satellite Direct is a value added service offered at no extra charge by Vizada. Vizada provides expert technical support 24-hours a day through personnel from our Customer Care Center. To reach Vizada's Customer Care Center, call +1 301 838 7700 (worldwide), 1 800 685 7898 (North America) or send an e-mail to [customer.care@vizada.com](mailto:customer.care@vizada.com).