Revision History

The following table shows all revisions for this document. Refer to this information to verify that you have the latest version. If you do not have the latest version or you are unsure, you can access the TAC web page at http://tac.idirect.net and click on the Software Releases link. You can then scroll down to the iDS release that is applicable to you and download the latest version of this document.

<table>
<thead>
<tr>
<th>Revision</th>
<th>Date Released</th>
<th>Reason for Change(s)</th>
<th>Who Updated?</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>August 6, 2009</td>
<td>Initial release of this document</td>
<td>TTheus</td>
</tr>
<tr>
<td>B</td>
<td>August 21, 2009</td>
<td>General edits</td>
<td>TTheus</td>
</tr>
<tr>
<td>C</td>
<td>November 12, 2009</td>
<td>Updated receive RF specifications</td>
<td>TTheus</td>
</tr>
<tr>
<td>D</td>
<td>January 8, 2010</td>
<td>Updated typical power consumption specifications</td>
<td>TTheus</td>
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About This Guide

Purpose

Thank you for purchasing an iDirect Evolution X5 Satellite Router. This manual provides important safety and compliance information, and explains how to install and maintain the Evolution X5 Satellite Router. Throughout this manual, the iDirect Evolution X5 Satellite Router is also referred to as the Evolution X5 Satellite Router.

This chapter contains the following sections:

- Intended Audience
- Contents Of This Guide
- Related Documents
- Getting Help

Intended Audience

This manual is intended for use by the VSAT (Very Small Aperture Terminal) equipment installer, System Engineer, and Network Operator responsible for maintaining the iDirect Network. Only qualified service personnel should install and operate the Evolution X5 Satellite Router solutions. Familiarity with cabling and wiring practices is beneficial.

In this document, the Evolution X5 Satellite Routers are often referred to as IDUs (Indoor Units) while radios and LNBs are collectively referred to as ODUs (Outdoor Units).

Contents Of This Guide

This document contains the following:

- Introduction
- Safety Information
- Specifications
- Installation
- Warnings
- Compliance
Document Conventions

This section illustrates and describes standard conventions used in iDirect documentation. Take a look now, before you begin using this manual, so that you’ll know how to interpret the information presented. As you use this manual, refer to this section as needed.

### Convention Description Example

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blue Trebuchet font</td>
<td>Used to show all hyperlinked text within a document.</td>
<td>For instructions on adding an iSCPC line card to the network tree and selecting a Hub RFT for the line card, see “Adding an iSCPC Line Card” on page 108.</td>
</tr>
<tr>
<td><strong>Bold italic Trebuchet font</strong></td>
<td>Used to emphasize information for the user, such as in notes.</td>
<td>Note: Several remote model types can be configured as iSCPC remotes.</td>
</tr>
<tr>
<td><strong>Red italic Trebuchet font (or see table below)</strong></td>
<td>Used when the user needs to STRICTLY follow the instructions or have additional knowledge about a procedure or action.</td>
<td><strong>WARNING!</strong> The following procedure may cause a network outage.</td>
</tr>
</tbody>
</table>

### Symbol Definition

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Warning type</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Alert Symbol" /></td>
<td><strong>CAUTION</strong></td>
<td>CAUTION: When you see this alert symbol and the CAUTION heading, strictly follow the warning instructions to avoid personal injury, equipment damage, or loss of data.</td>
</tr>
<tr>
<td><img src="image" alt="Warning Symbol" /></td>
<td><strong>WARNING</strong></td>
<td>WARNING! Electric shock hazard: When you see this symbol and the WARNING heading, strictly follow the warning instructions to avoid electric shock injury.</td>
</tr>
</tbody>
</table>

### Related Documents

The following iDirect documents are available at [http://tac.idirect.net](http://tac.idirect.net) and may also contain information relevant to this release. Please refer to these documents as needed or indicated within this guide.

*Note: As you determine which documents may be helpful to you, be sure to refer to the document that pertains to the iDX/iDS release you are installing or have installed on your iDirect network.*
Getting Help

- **iDX Software New Installation Guide/Network Upgrade Procedure Guide**, which outlines procedures for installing the iDirect Network Management Software (NMS) and the Protocol Processor (PP) software. It also covers installing the iDirect NMS client software and sending software to all of the remotes and hub line cards in the network(s).

- **iDX iBuilder User Guide**, which presents detailed instructions for using iBuilder to configure and manage your network. The iBuilder client enables rapid, intuitive configuration of any iDirect network. It allows you to easily add components to your network, change your current configuration, and download configuration and software to network elements. The iBuilder Group QoS (GQoS) user interface allows advanced network operators a high degree of flexibility in creating subnetworks and groups of remotes with various levels of service tailored to their network requirements.

- **iDX iMonitor User Guide**, which provides network operators with detailed information on real-time and historical performance of the network. Among its many capabilities, iMonitor allows operators to analyze bandwidth usage; view remote status; view network statistics; monitor performance of networks, sub-networks and individual network elements; and manage alarms, warnings and network events. Alarms, warnings and statistics can be forwarded as SNMP traps. All events and performance statistics are automatically archived. Data displayed on the iMonitor GUI can be exported directly into Excel for further analysis. A Network Probe allows detailed investigation of network issues.

- **iDX Technical Reference Guide**, which presents detailed technical information on iDirect technology and major features as implemented in iDX Software Version. This guide presents a high level technology overviews of iDirect network functions, including the DVB-S2 implementation in iDX Software Version.

- **iDX Satellite Router Installation & Commissioning Guide**, which is written to assist field personnel in quickly installing and commissioning iDirect Remote Satellite Routers. The document applies to both iNFINITI and Evolution series remotes.

**Getting Help**

The iDirect Technical Assistance Center (TAC) is available to help you 24x7x365. iDX Software user’s guides, installation procedures, an FAQ page, and other documentation that supports our products are available on the TAC webpage. Please access our TAC webpage at: [http://tac.idirect.net](http://tac.idirect.net).

If you are unable to find the answers or information that you need, you can contact the TAC at (703) 648-8151.

iDirect strives to produce documentation that is technically accurate, easy to use, and helpful to our customers. Your feedback is welcomed! Send your comments to techpubs@idirect.net.
1 Introduction

The iDirect Evolution X5 Satellite Router is the highest performance remote networking solution available today, offering tremendous flexibility, security, and network capacity. Developed to meet the most demanding user requirements, Evolution X5 Satellite Routers are ideal for military, network carriers, or high end enterprise customers requiring reliable, fast, secure, and encrypted data communications.

This manual explains how to safely install and maintain the Evolution X5 Satellite Router, and it includes important safety information.

The iDirect Evolution X5 Satellite Router delivers all of the benefits of broadband IP networking while providing the highest TCP/IP throughput in the industry.

The iDirect Evolution X5 Satellite Router is shown in Figure 1.

Figure 1. Front View of the iDirect Evolution X5 Satellite Router
2 Safety Information

Follow the safety guidelines in this chapter carefully during installation of your Evolution X5 Satellite Router. These guidelines help to protect the Evolution X5 Satellite Router from potential damage and help to ensure your own personal safety. These safety measures are translated into multiple languages (see Appendix A, “Warnings” on page 37). Keep this safety information handy where you can easily refer to it.

Read this entire chapter before you attempt to install or use your Evolution X5 Satellite Router. Adhere to all warnings listed on the product’s warning labels and in the operating instructions. Follow all operating and usage instructions carefully.

This chapter contains the following sections:

- **Installation Guidelines**
- **Electrical Safety**
- **Physical and Environmental Considerations**
- **Safety Guidelines to Observe During Servicing**
2.1 Installation Guidelines

When installing the Evolution X5 Satellite Router, observe all caution and warning statements. Follow the general warnings and cautions in Table 1 to help ensure your safety and protect the equipment. However, these guidelines may not cover all of the potentially hazardous situations you may encounter during installation.

The installation of the IDU must comply with the national and local electrical codes, as follows:

- In the United States, the National Fire Protection Association (NFPA) 70, United States National Electric Code.
- In Canada, the Canadian Electric Code, Part 1, CC22.1
- In other countries, the International Electromechanical Commission (IEC) Recommendation 364, part 1 through part 7.

Review the safety instructions in this chapter, and the safety warnings and compliances beginning in Appendix A, "Warnings" on page 37 of this manual, before installing, configuring, or performing maintenance on the system.

- Always remove or disconnect ALL power connections before installing or removing a chassis.
- Keep the staging area clear and free of dust during and after installation.
- Keep tools, IDU components, and shipping boxes away from walkway area.
- The IDU operates safely when it is used in accordance with its marked electrical ratings and product usage instructions.

Table 1. General Safety Warnings and Cautions

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Warning type</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Triangle]</td>
<td>WARNING/CAUTION</td>
<td>Only trained and qualified personnel should be allowed to install or replace this equipment.</td>
</tr>
<tr>
<td>![Triangle]</td>
<td>WARNING/CAUTION</td>
<td>This equipment is to be installed and maintained by service personnel only as defined by AS/NZS 3260 Clause 1.2.14.4 Service Personnel.</td>
</tr>
<tr>
<td>![Triangle]</td>
<td>DANGER</td>
<td>Before working on the ODU equipment, unplug the power cord from the AC power source.</td>
</tr>
</tbody>
</table>
2.2 Electrical Safety

Follow the warnings and cautions in Table 2 to ensure your safety and protect the equipment from electrical hazards.

Table 2. Electrical Safety Warnings and Cautions

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Warning type</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="warning_icon.png" alt="WARNING/CAUTION" /></td>
<td>WARNING/CAUTION</td>
<td>Do not remove IDU chassis enclosure. Do not touch internal circuitry when the power cord is connected.</td>
</tr>
<tr>
<td><img src="warning_icon.png" alt="WARNING/CAUTION" /></td>
<td>WARNING/CAUTION</td>
<td>The BUC power requirement must match the proper IDU voltage (+24 VDC). The BUC may sustain damage if used with the incorrect power supply.</td>
</tr>
<tr>
<td><img src="danger_icon.png" alt="DANGER" /></td>
<td>DANGER</td>
<td>Do not work on the system, or connect or disconnect cables, during periods of lightning activity.</td>
</tr>
</tbody>
</table>

Follow the following basic guidelines when you are working with any electrical equipment:

- Disconnect all power and external cables before installing or removing the chassis.
- Do not work alone when potentially hazardous conditions exist.
- Never assume that power has been disconnected; always check.
- Do not perform any action that creates a potential hazard to people or makes the equipment unsafe. Never install equipment that appears damaged.
- Carefully examine your work area for possible hazards, such as wet floor, ungrounded power extension cables, and missing safety grounds.
2.3 Physical and Environmental Considerations

To protect the equipment and to avoid personal injury, observe the following physical and environmental considerations when installing a Evolution X5 Satellite Router:

- **Ventilation**
  Slots and openings on the chassis provide ventilation and ensure reliable operation of the product. To protect the chassis from overheating, these openings must NOT be blocked or covered at any time. Do not place this product in a built-in installation, such as a bookcase or enclosed rack, unless proper ventilation is provided or the manufacturer instructions have been followed. If there is any dust build up on the vent openings of the Evolution X5 Satellite Router chassis, vacuuming is recommended to remove these particulate to ensure proper airflow.

- **AC Polarization**
  This product is equipped with a cord plug that will fit into the power outlet only one way. Do not modify the plug by defeating this feature. If the plug does not fit, contact your electrician to replace your outlet or get the proper power cord. To prevent electric shock or impair performance, do not use this plug with an extension cord or outlet unless you can fully insert the blades without blade exposure.

- **Power Sources**
  Operate this product only from the type of power source indicated on the bottom of approved power supplies (100 VAC - 240VAC, 50/60Hz). If you are not sure of the type of power supply at your site, consult your teleport operator or local power company.

- **Power Cord Protection**
  Route power supply cords so they are not likely to be walked on or pinched by items placed upon or against them; pay particular attention to cords at plugs, convenience receptacles, and at the point where they exit the product.

- **Overloading**
  Do not overload wall outlets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electrical shock.

- **Electrical Safety**
  For electrical safety, power line operated equipment accessories connected to this unit should bear the UL, NRTL, CE listing mark and should not be modified so as to defeat the safety features. This helps to avoid any potential hazard from electrical shock or fire. If in doubt, contact qualified service personnel.

- **Water and Moisture**
  To reduce the risk of fire or electrical shock, do not expose this product to rain or moisture.

- **Lightning**
  For added protection, unplug this product from the wall outlet (and disconnect the antenna and cable system) during a lightning storm or when it is left unattended and unused for long periods. Doing so prevents damage to the product from lightning and power-line surges.
Safety Guidelines to Observe During Servicing

- **Heat**
  Do not place the IDU near heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

- **Accessories**
  To avoid personal injury or damage to the Evolution X5 Satellite Router, do not place the chassis on any unstable rack, cart, stand, table, or bracket. Any mounting of the product should follow the manufacturer’s instructions.

- **Attachments**
  Do not use attachments unless recommended by the manufacturer as they may cause hazards or damage to equipment.

- **Restricted Access**
  This unit is intended for installation in restricted access areas. A restricted access area is where access can only be gained by service personnel through the use of a special tool, lock and key or other means of security, and is controlled by the authority responsible for the location.

- **Grounding**
  Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.

- **Operational and Maintenance Safety**
  As you use your iDirect Evolution X5 Satellite Router, observe the following safety guidelines:
  - Cables: Never use any other RF cable than what is supplied or recommended by iDirect.
  - Cleaning: Do not use liquid cleaners or aerosol cleaners. Use a cloth for wiping up dust or use a vacuum cleaner to remove dust.

2.4 Safety Guidelines to Observe During Servicing

When your iDirect Evolution X5 Satellite Router requires service, observe the safety guidelines in this section.

2.4.1 Servicing

Do not attempt to service the Evolution X5 Satellite Router internal assemblies, as opening and removing covers may expose you to dangerous voltages or other hazards. There are no user serviceable parts inside. Opening the units voids the warranty. Refer all servicing to qualified service personnel.
2.4.2 Conditions Requiring Service

Unplug the Evolution X5 Satellite Router from the AC Power outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged.
- If liquid has been spilled on, or objects have fallen into, the Evolution X5 Satellite Router, or it has been exposed to water.
- If the Evolution X5 Satellite Router does not operate normally when following the operating instructions. Adjust only those controls that are covered by the operating instructions. Other adjustments may result in damage and will often require extensive work by a qualified technician to restore the Evolution X5 Satellite Router to its normal operation.
- If the Evolution X5 Satellite Router has been dropped or if the chassis has been damaged.
- When the Evolution X5 Satellite Router exhibits a distinct change in performance.
3 Specifications

The specifications in this chapter describe the mechanical, environmental and connector interfaces for the Evolution X5 Satellite Router.

This chapter contains the following sections:

- Mechanical and Environmental Specifications
- Power Specifications
- RF Specifications
3.1 Mechanical and Environmental Specifications

Ensure that the installation site can accommodate the mechanical and environmental specifications of the IDU. The Evolution X5 Satellite Router mechanical and environmental specifications are presented in Table 3.

Table 3. Mechanical and Environmental Specifications

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimensions</td>
<td>W 11.5 in (29.2 cm) x D 9.9 in (25.1 cm) x H 2.0 in (5.1 cm)</td>
</tr>
<tr>
<td>Weight</td>
<td>4.4 lbs (1.99 Kg)</td>
</tr>
<tr>
<td>Heat Dissipation</td>
<td>16 W (54.6 BTU/Hour)</td>
</tr>
<tr>
<td>Airflow</td>
<td>Natural Convection Cooling</td>
</tr>
<tr>
<td>Ambient Temperature</td>
<td></td>
</tr>
<tr>
<td>Operational:</td>
<td>32° F to 122° F (0° C to 40° C) at Sea Level(^a)</td>
</tr>
<tr>
<td></td>
<td>104° F to 122° F (40° C to 50° C) at Sea Level(^b)</td>
</tr>
<tr>
<td></td>
<td>32° F to 113 °F (0° C to 45° C) at 10,000 Feet</td>
</tr>
<tr>
<td>Storage:</td>
<td>-22° F to 176° F (-30° C to 80° C)</td>
</tr>
<tr>
<td>Temperature Gradient</td>
<td>1.0° C per 1min</td>
</tr>
<tr>
<td>Relative Humidity</td>
<td></td>
</tr>
<tr>
<td>Operational:</td>
<td>0 to 90% non-condensing</td>
</tr>
<tr>
<td>Storage:</td>
<td>5 to 93% non-condensing</td>
</tr>
<tr>
<td>Altitude</td>
<td></td>
</tr>
<tr>
<td>Operating:</td>
<td>≤ 10,000 feet (3048m)</td>
</tr>
<tr>
<td>Storage:</td>
<td>≤ 30,000 feet (9144m)</td>
</tr>
</tbody>
</table>

\(^a\) The Evolution X5 Satellite Router operates in this range when the ODU power consumption does not exceed 80W. See Table 5 on page 12 for more detail.

\(^b\) The Evolution X5 Satellite Router operates in this range when the ODU power consumption does not exceed 70W. See Table 5 on page 12 for more detail.
3.2 Power Specifications

This section provides the AC power specifications and the typical BUC/LNB for the Evolution X5 Satellite Router.

The Evolution X5 Satellite Router AC power specifications are defined in Table 4.

Table 4. AC Power Specifications

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input Voltage Range</td>
<td>100 — 240 V- (VAC) Single Phase</td>
</tr>
<tr>
<td>Frequency</td>
<td>50 Hz - 60 Hz</td>
</tr>
<tr>
<td>AC Power Consumption</td>
<td>( \leq 4.0 ) Amps maximum</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Typical BUC with LNB</th>
<th>Power at 90 VAC</th>
<th>Power at 254 VAC</th>
</tr>
</thead>
<tbody>
<tr>
<td>2W Ku-Band</td>
<td>0.6 A</td>
<td>0.3 A</td>
</tr>
<tr>
<td>4W Ku-Band</td>
<td>0.70 A</td>
<td>0.30 A</td>
</tr>
<tr>
<td>2W C-Band</td>
<td>0.6 A</td>
<td>0.3 A</td>
</tr>
<tr>
<td>5W C-Band</td>
<td>1.0 A</td>
<td>0.4 A</td>
</tr>
</tbody>
</table>

DC Power F-Connector

- BUC Power (IFL) +24 VDC, 70W (up to 50° C), 3.5 Amps maximum (up to 5W BUCs are supported)\(^a\)
- LNB Power (IFL) +19 VDC / +14 VDC 300mA (DiSEqC) 22 kHz DiSEqC tone

Protection

- Internal, primary current fuse, inside power supply
- Over current protection
- Short protection

Power Factor Correction

Complies with EN61000-3-2 and EN61000-3-3

Efficiency

87% typical (Energy Star Compliant)

Input Transient Response

0.5 msec for 50% load change typical

AC Input Connector

IEC-320-C14

AC Power Cord

18 AWG, country dependent

\(^a\) See the footnotes to *Table 3 on page 10* for further detail.
The Evolution X5 Satellite Router typical BUC/LNB power consumption is defined in Table 5.

**Note:** The typical power consumption ratings that follow are based on the coax cables that are specified in the section on “Preparing the Coax Cables” on page 22.

### Table 5. Typical BUC/LNB Power Consumption

<table>
<thead>
<tr>
<th>Cable Length</th>
<th>Mode</th>
<th>1W Ku</th>
<th>2W Ku</th>
<th>4W Ku</th>
<th>2W C</th>
<th>5W C</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 ft. RG-6</td>
<td>Normal</td>
<td>NJT5034F</td>
<td>NJT8301UF</td>
<td>NJT5037F</td>
<td>NJT8302UF</td>
<td>NJT5017F</td>
</tr>
<tr>
<td></td>
<td></td>
<td>31</td>
<td>29</td>
<td>43</td>
<td>32</td>
<td>70</td>
</tr>
<tr>
<td></td>
<td>Sleep</td>
<td>20</td>
<td>18</td>
<td>20</td>
<td>18</td>
<td>21</td>
</tr>
<tr>
<td>250 ft. RG-6</td>
<td>Normal</td>
<td>32</td>
<td>30</td>
<td>44</td>
<td>34</td>
<td>87(^a)</td>
</tr>
<tr>
<td></td>
<td>Sleep</td>
<td>20</td>
<td>18</td>
<td>20</td>
<td>18</td>
<td>21</td>
</tr>
</tbody>
</table>

\(^a\) The Evolution X5 Satellite Router must be operating at less than 50°C when ODU power consumption exceeds 70W. See Table 3 on page 10 for more detail.

### 3.3 RF Specifications

The Evolution X5 Satellite Router RF specifications are presented in Table 6.

### Table 6. RF Specifications

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency Range</td>
<td></td>
</tr>
<tr>
<td>Transmit</td>
<td>950-1700 MHz</td>
</tr>
<tr>
<td>Receive</td>
<td>950-2150 MHz</td>
</tr>
<tr>
<td>Frequency Tuning Step Size</td>
<td></td>
</tr>
<tr>
<td>Transmit</td>
<td>38 Hz</td>
</tr>
<tr>
<td>Receive</td>
<td>Sub-Hertz with Demodulator</td>
</tr>
<tr>
<td>RF Power Range</td>
<td></td>
</tr>
<tr>
<td>Transmit</td>
<td>-35 dBm to +7 dBm</td>
</tr>
</tbody>
</table>
| Receive                   | Single Carrier Input Power: -65 dBm to -15 dBm  
Composite Wideband Input Power: -5 dBm (maximum) |
| RF Power Adjustability    |             |
| Transmit                  | 0.5 dB Nominal Step Size |
| Receive                   | Under AGC for all valid Rx input power range |
## RF Specifications

Table 6. RF Specifications *(continued)*

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical Transmit and Receive Phase Noise (dBc/Hz) at:</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Frequency</strong></td>
</tr>
<tr>
<td>1 KHz</td>
<td>-83</td>
</tr>
<tr>
<td>10 KHz</td>
<td>-83</td>
</tr>
<tr>
<td>100 KHz</td>
<td>-96</td>
</tr>
<tr>
<td>1 MHz</td>
<td>-112</td>
</tr>
<tr>
<td>Typical Phase Jitter at 14 KHz to 1 MHz:</td>
<td>≤ 1.8° rms</td>
</tr>
<tr>
<td>Transmit Carrier Suppression</td>
<td>≥ 30 dBC</td>
</tr>
<tr>
<td>Discrete Spurs, harmonics and non-harmonics</td>
<td>≤ -50 dBC, with output ≥ -15 dBm</td>
</tr>
<tr>
<td>Modulator Spectral Shaping</td>
<td>Intelsat: IESS-309, MIL-STD-188-165A section 5.1.6.4.1 Spectral Confinement</td>
</tr>
<tr>
<td>Transmitter On/Off Ratio</td>
<td>≥ 50 dB, with output power ≥ -15 dBm</td>
</tr>
</tbody>
</table>
This chapter describes the guidelines and procedures for installing the Evolution X5 Satellite Router (IDU) at your VSAT location.

This chapter contains the following sections:

- Tools and Supplies
- Unpacking the Evolution X5 Satellite Router Equipment
- Components Normally Included in an Order
- Mounting the Evolution X5 Satellite Router
- Guidelines for Rack Mounting
- Evolution X5 Satellite Router Rear Panel
- Preparing the Coax Cables
- Connecting AC Power to the IDU
- Front Panel LED Status Indicators
- Maintaining the Remote
- Repacking the Evolution X5 Satellite Router

Note: Thoroughly review all of the information in Chapter 2, "Safety Information" on page 3, before attempting any of the procedures in the chapter.
4.1 Tools and Supplies

Table 7 specifies recommended tools and supplies for a typical IDU installation (see Figure 2 and Figure 3 on page 17).

Table 7. Recommended Tools

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Tool</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Number 2 Phillips screwdriver (for rack mounting)</td>
</tr>
<tr>
<td>1</td>
<td>F-Connector Crimping Tool</td>
</tr>
<tr>
<td>1</td>
<td>RG-6 Coax Stripper</td>
</tr>
<tr>
<td>1</td>
<td>Coax / Wire Cutter</td>
</tr>
<tr>
<td>1</td>
<td>DB-9 to RJ-45 Adapter</td>
</tr>
<tr>
<td>1</td>
<td>Straight LAN Cable</td>
</tr>
</tbody>
</table>

Figure 2. Installation Tools

# 2 Philip Screw Driver
F-Connector Crimper
RG-6 Coax Stripper
Coax Cable Cutter
You may need additional tools and equipment to install related equipment and cables. You may also require test equipment to check signal, power levels, and communication links. See Section 4.7.1, "Console Port Cable Specifications and Pinout" on page 28 for cable specifications and RJ-45 pinouts.

4.2 Unpacking the Evolution X5 Satellite Router Equipment

The Evolution X5 Satellite Router may be shipped in one or more shipping containers, depending on the type of bundle purchased. Once you have received all of the boxes, perform the following tasks:

- Ensure the boxes are facing upward. (Refer to the box orientation arrows on the shipping container.)
- Inspect all shipping containers. If any damage or other signs of mishandling are evident, inform the carrier and either iDirect or the reseller.
- Remove the tape and any exterior covering from the box lid.

*Note:* Save the Evolution X5 Satellite Router shipping boxes after you have unpacked the system. You will need these boxes if you want to move or ship the system in the future.

Remove items from the box only as needed. Verify that you have received all of the proper Evolution X5 Satellite Router components and accessory items listed in your order, including the optional equipment you ordered.

4.3 Components Normally Included in an Order

Prior to installation, ensure that you have received all of the necessary components for a complete VSAT installation. If any items are missing or damaged, please contact your Network Operator/Distributor for replacement.

A typical installation includes:

- An Evolution X5 Satellite Router
Components Normally Included in an Order

- Mounting tray for rack installation
- +24 VDC power supply
- One high speed Ethernet LAN cable
- An antenna ranging in size from 0.96m, 1.2m, 1.8m, or 2.4m for Ku-Band; and 1.8m, 2.4m, and 3.8m for C-Band
- An IFL cable
- An appropriate feed assembly for the antenna (OMT)
- A Block Up Converter (BUC); 1W, 2W or 4W for Ku-Band and 2W or 5W for C-Band
- Optional Ku-Band Power Booster: 8W or 16W
- Optional C-Band Power Booster: 10W or 20W
- Low Noise Block converter (LNB)

4.3.1 Additional Components Normally Required

- An iDirect Specified L-Band cable — Consists of a RG-6 or RG-11 dual-coax cable and connectors (to connect the IDU and ODU), plus type F connectors and sealant tape. (See Chapter 4, “Installation” on page 15.)
- Non-Pen (Non-Penetrating) Roof Mount
- Ballast (anchor weight)

A typical antenna with BUC and LNB is shown in Figure 4.

Note: For instructions on installing your antenna, refer to its manufacturer’s Installation Guide.
4.4 **Mounting the Evolution X5 Satellite Router**

The chassis can be placed on a tabletop or flush mounted on a 19-inch rack with a two rack unit opening. This section provides details on how to accomplish the installation.

*Note: The Evolution X5 Satellite Router is designed for indoor use only.*

4.4.1 **General Guidelines for Mounting Configurations**

When installing the IDU, follow these guidelines:

- When selecting the site, consider accessibility, availability of power, signal, network cable connections, and the possibility of future expansion.
- Install the IDU chassis in a location where access is unobstructed. Plan for access to both the front and rear of the IDU chassis.
- Ensure that the room where the IDU operates has adequate ventilation.
- Ambient air temperature may not cool the IDU chassis to acceptable operating temperatures without adequate ventilation. The ambient temperatures and other environmental specifications are listed in Chapter 3, "Specifications" on page 9.
- Select a suitable IDU installation location away from any area that tends to collect dust.
- Do not install the IDU chassis on the floor.

4.4.2 **Guidelines for Desktop or Shelf Mounting**

If the IDU chassis is mounted in an enclosed shelf, ensure that the shelf has adequate ventilation. An enclosed shelf should have openings on the sides and top to provide air circulation.

4.5 **Guidelines for Rack Mounting**

The IDU requires a minimum of two rack units (3.5 inches) of vertical rack space. You should measure the proposed rack location before mounting the chassis. If the IDU chassis is mounted in an enclosed rack, ensure that the rack has adequate ventilation. An enclosed rack should have louvered sides and top with fans to provide cooling air. Before using a particular rack, check for obstructions, such as a power strip, that could impair rack-mount installation.

To prevent bodily injury when mounting or servicing the IDU chassis in a rack, you must take special precautions to ensure that the rack remains mechanically stable. iDirect recommends that the equipment rack be firmly secured to the foundation/floor and secured to the adjacent rack.
To mount the Evolution X5 Satellite Router in a 19-inch rack:

1. Using a Number 2 Phillips head screwdriver, anchor the Evolution X5 Satellite Router and power supply to the mounting tray. Using cable ties, make sure that excess power cord is neatly secured to the tray.
2. Mount the Evolution X5 Satellite Router and tray assembly into the 19" rack.
3. Connect the AC power cord.

Install the chassis in the rack where access to the connectors is unobstructed. Do not block the vents.
4.6 Evolution X5 Satellite Router Rear Panel

This section describes and illustrates the rear panel connectors. They are shown in Figure 5. See Table 8 for a description of each connector and indicator.

![Figure 5. Evolution X5 Satellite Router Rear Interface Connectors](image)

**Table 8. iDirect Evolution X5 Satellite Router Connectors**

<table>
<thead>
<tr>
<th>Label</th>
<th>Connector Type</th>
<th>Interface and Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>+24V 5A</td>
<td>KyCon-KPJ4SS</td>
<td>External +24VDC power supply</td>
</tr>
<tr>
<td>TX Out</td>
<td>75 ohm, F-Type</td>
<td>L-Band Transmit signal to Block UpConverter (BUC) capable of 10 MHz Reference and +24 VDC, 3.5 Amps maximum power to BUC</td>
</tr>
<tr>
<td>RX In</td>
<td>75 ohm, F-Type</td>
<td>L-Band receive signal, capable of 10 MHz Reference and DC power to LNB 75 ohm, F-Connector female</td>
</tr>
<tr>
<td>CONSOLE</td>
<td>RJ-45</td>
<td>RS-232 servicing serial connection console to PC or laptop</td>
</tr>
<tr>
<td>LAN A</td>
<td>RJ-45</td>
<td>Category-5 STP or UTP cable, 10/100 Base-T Ethernet LAN port connects the Evolution X5 Satellite Router to the customer LAN Hub/switch</td>
</tr>
<tr>
<td>Ground</td>
<td>4-40 mounting stud</td>
<td>chassis ground</td>
</tr>
</tbody>
</table>
The RJ-45 Console, and LAN A pin assignments are listed in Table 9. A diagram of the pin numbering scheme is shown in Figure 6.

Table 9. RJ-45 Pin Assignment

<table>
<thead>
<tr>
<th>PIN</th>
<th>SIGNAL NAME</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Not Connected</td>
<td>Do not connect</td>
</tr>
<tr>
<td>2</td>
<td>Reserved (Tx)</td>
<td>Do not connect</td>
</tr>
<tr>
<td>3</td>
<td>Transmit Data (TxD)</td>
<td>RS-232 voltage level compliant transmit data signal for debug use only</td>
</tr>
<tr>
<td>4</td>
<td>Ground (GND)</td>
<td>Ground</td>
</tr>
<tr>
<td>5</td>
<td>Ground (GND)</td>
<td>Ground</td>
</tr>
<tr>
<td>6</td>
<td>Receive Data (Rx)</td>
<td>RS-232 voltage level compliant receive data signal for debug use only</td>
</tr>
<tr>
<td>7</td>
<td>Reserved (Rx)</td>
<td>Do not connect</td>
</tr>
<tr>
<td>8</td>
<td>Not Connected</td>
<td>Do not connect</td>
</tr>
</tbody>
</table>

Figure 6. Port Pin Numbering

The LAN A port is normally assigned to the WAN (towards the VPN). Its IP address is the next hop for the VPN.
4.7 Preparing the Coax Cables

Use high quality coaxial cable to connect the Evolution X5 Satellite Router to the ODU equipment. iDirect recommends that you use a solid copper center conductor, quad shield, coaxial cable with a minimum of 60% + 40% braid and double foil shield to connect the IDU to the ODU equipment, such as:

- RG-6 – 0.04 inch (1 mm), solid bare copper center conductor (CommScope 5782)
- RG-11 – 0.064 inch (1.6 mm), solid bare copper center conductor (5902)

The center conductor must be straight and extend 1/8 inch (3.2 mm) beyond the end of the F-connector, and the connector should be securely crimped to the cable.

Note: iDirect does not recommend using RG-59 with solid bare copper center conductor unless the IFL length is less than 120 feet (37 m). If lower RF insertion loss is required due to the distant between the IDU chassis and the ODU equipment, then RG-11 or other 75-ohm types of coax can be used.

If you use different types of coaxial cable other than the recommended quad shield RG-6 or RG-11, the following problems can occur:

- Co-channel Interference - If signals at the same frequency are carried on long, parallel runs of coaxial cable (for example, in cable trays, or riser) interference can occur between the signals. Higher quality cable helps to prevent this with better shielding. Co-channel interference causes degradation and higher packet loss rate.
- Damage to the Evolution X5 Satellite Router connectors - The chassis connectors are designed for RG-6 or RG-11 cable and connectors. Larger cables can damage the connectors.
- Good return loss - High quality cable and correct connectors help ensure an optimal return loss of 10 dB or more.
- Excessive DC Resistance - Will result in excessive voltage drop across the IFL cable. Hence, the voltage at the BUC may be too low to operate properly.
Preparing the Coax Cables

Figure 7 shows all of the recommended tools.

![Recommended Tools](image)

Paladin Tools: LC-CST-CATV-"F" 1257

Coax Cutter: Benner-Nawman UP-B76

Cable Prep: RG-6 HCT-775 Hex Crimper, Size 0.384 inch
RG-11 HCT-116 Hex Crimper, Size 0.472 inch

Figure 7. Recommended Tools for Terminating Coaxial Cable
Preparing the Coax Cables

Before you can connect the cables, you must install connectors on each end.

To terminate the cables with F-Type connectors:
1. Cut off each end of the coax cable squarely, using the proper cable cutter as shown in Figure 8.

![Figure 8. Coax Cable Cutting Technique](image)

Wear protective eye wear while cutting cables and terminating connectors. Ensure that the center conductor is straight and cylindrical without any burrs. Failure to do so can damage the IDU, BUC, and/or LNB input connector.

2. Remove the jacket material and foam insulation according to the length defined under **Length A** in Table 10. For RG-6, use a two-step Coax Stripper such as the LC-CST 1257 from Paladin Tools.

<table>
<thead>
<tr>
<th></th>
<th>Length A (inch (mm))</th>
<th>Length B (inch (mm))</th>
<th>Length C (inch (mm))</th>
</tr>
</thead>
<tbody>
<tr>
<td>RG-6</td>
<td>5/8 (15.9)</td>
<td>1/4 (6.4)</td>
<td>3/8 (9.5)</td>
</tr>
<tr>
<td>RG-11</td>
<td>13/32 (10.3)</td>
<td>3/32 (2.4)</td>
<td>13/32 (10.3)</td>
</tr>
</tbody>
</table>

3. Remove any foil in the braid as shown in Figure 9 on page 26.
Preparing the Coax Cables

4. Fold the braid back over the jacket and trim the braid to the length as defined under Length C in Table 10 on page 25. A correctly folded braid is shown in Figure 10.

5. Flare the inner, outer braids and the outer foil shield only. Do not flare the inner foil shield (last foil around dielectric).

6. (If using a coax stripper, skip this step.) Being careful not to cut into the copper of the center conductor, remove the foil and cut the dielectric to the length shown under Length B in Table 10 on page 25. Remove any dielectric residue.

7. If the conductive foil is burried, then smooth out the burr so that the edge (area where the dielectric material was removed) is smooth and provides a lead-in for the connector mandrel.

8. Install connector mandrel over foil and underneath the braid.

Note: *The white color inner dielectric insulation should be flush with the inner rear surface of the connector. Refer to the picture on the right in Figure 11 on page 27 for an RG-11 termination.*

9. Since RG-11 connector has a built-in center pin, ensure that the coax center pin makes contact to the internal seizing pin of the connector. Refer to Figure 11 on page 27.
10. Crimp the connector with the proper crimp tool such as CablePrep HCT-775 for RG-6 or HCT-116 for RG-11 as shown in Figure 13.
11. Inspect and ensure that the copper center conductor only protrudes 1/8 inch (3.2 mm) nominally beyond the rim of the F-connector as shown in Figure 13. Trim if necessary.

![Figure 13. Proper Center Connector Length and Crimping Technique](image)

The center conductor length must be a minimum of 1/16 inch (1.6 mm) to a maximum of 1/8 inch (3.2 mm) protrusion beyond the rim of the F type connector (see Figure 13). It must be straight and cylindrical without any burrs at the end. Failure to follow this technique could result in damage to the IDU, BUC, LNB connector and/or possible intermittent service.

4.7.1 Console Port Cable Specifications and Pinout

Use the RJ-45-to-RJ-45 straight cable and RJ-45 to DB-9 female DTE adapter to connect the Universal Line Card Console Port to the PC that is running terminal emulation software. You can identify whether a cable is straight-through or cross-over by comparing the two RJ-45 connectors at the ends of the Ethernet cable.
Holding the RJ-45 cable connectors side by side with the tab at the back, as shown below, examine the sequence of the colored wires to determine the type of RJ-45 cable as shown in Figure 14.

![Figure 14. Holding the RJ-45 Cable Connectors](image)

- **Straight through** — The colored wires are in the same sequence at both ends of the cable.
- **Crossover** — The first (far left) colored wire at one end of the cable is the third colored wire at the other end of the cable.

Table 11 lists the signal and pinouts for the asynchronous serial Console Port and the RJ-45 to DB-9 female DTE adapter. A picture of the adapter is shown Figure 15 on page 30.

**Table 11. RJ-45 to DB-9 Pinouts**

<table>
<thead>
<tr>
<th>Console Port (DTE)</th>
<th>RJ-45 Pin</th>
<th>Color Code</th>
<th>RJ-45 to DB-9 Terminal Adapter</th>
<th>Console Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTS</td>
<td>1</td>
<td>Blue</td>
<td>8</td>
<td>CTS</td>
</tr>
<tr>
<td>DTR</td>
<td>2</td>
<td>Orange</td>
<td>6</td>
<td>DSR</td>
</tr>
<tr>
<td>TxD</td>
<td>3</td>
<td>Black</td>
<td>2</td>
<td>RxD</td>
</tr>
<tr>
<td>GND</td>
<td>4</td>
<td>Red</td>
<td>NC</td>
<td>GND</td>
</tr>
<tr>
<td>GND</td>
<td>5</td>
<td>Green</td>
<td>5</td>
<td>GND</td>
</tr>
<tr>
<td>RxD</td>
<td>6</td>
<td>Yellow</td>
<td>3</td>
<td>TxD</td>
</tr>
<tr>
<td>DSR</td>
<td>7</td>
<td>Brown</td>
<td>4</td>
<td>DTR</td>
</tr>
<tr>
<td>Rx-RF-Power</td>
<td>8</td>
<td>White/Grey</td>
<td>9</td>
<td>--</td>
</tr>
</tbody>
</table>
Preparing the Coax Cables

4.7.2 Ethernet Port Cable Specifications and Pinouts

The 10 Base-T/100 Base-T Fast Ethernet ports support IEEE 802.3 and IEEE 802.3u specifications for the 10-Mbps and 100-Mbps transmission over Unshielded Twisted-Pair (UTP) cables. Use Category-3 or Category-5 UTP cable with RJ-45 connectors to attach the 10/100 Base-T Ethernet LAN A port on the iDirect Evolution X5 Satellite Router chassis to the customer provided LAN Hub or switch.

Note: iDirect supplies one 7-foot Category 5 UTP cable to connect the Evolution X5 Satellite Router to the LAN hub or switch. If additional cables or different lengths are needed, they may be bought commercially.

To determine the type of RJ-45 cable, examine the sequence of the colored wires as follows:
- Straight through — The colored wires are in the same sequence at both ends of the cable.
- Crossover — The first (far left) colored wire at one end of the cable is the third colored wire at the other end of the cable, and the second colored wire at one end of the cable is the sixth colored wire at the end of the cable.

Table 12 lists the pinouts for the Ethernet ports of the IDU chassis and they are shown in Figure 16 on page 31.

Table 12. Ethernet Port Pinouts

<table>
<thead>
<tr>
<th>RJ-45 Pin</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Tx+</td>
</tr>
<tr>
<td>2</td>
<td>Tx-</td>
</tr>
<tr>
<td>3</td>
<td>Rx+</td>
</tr>
<tr>
<td>6</td>
<td>Rx-</td>
</tr>
</tbody>
</table>
4.8 Connecting AC Power to the IDU

The IDU can be powered directly from the facility AC power source from 100 VAC to 240 VAC. iDirect recommends that the chassis be powered from a low noise, low transient AC power source.

**WARNING/CAUTION**  Improper AC power source rating, excessive noise or transients, or undersized circuit breaker will result in service interruption.

**WARNING/CAUTION**  If you must remove power from the chassis, you should disconnect power using the AC power cord.

4.8.1 Preparing Your PC/Laptop for Connection to the IDU

See *Section 4.6, “Evolution X5 Satellite Router Rear Panel” on page 21* for more information about the interface connectors.

Ensure that your PC/laptop:
- has iDirect’s iSite software installed
- includes a Network Interface Card (NIC) connected with a crossover cable to the 10/100 LAN port of the IDU
- has console terminal software, such as HyperTerminal installed
4.8.2 Checking Conditions before Powering Up the System

Check for the following conditions before you power up the IDU chassis:

- Verify that no RF coax cables are connected to the TX and RX ports on the rear of the chassis.
- Verify that a DB-9 to RJ-45 adapter connects the COM Port of the PC/laptop to the Console port of the IDU (typical terminal settings are COM1, 9600 baud, 8 data bits, no parity, one stop bit, and no flow control).

! Do not connect or disconnect the Tx or Rx IFL cable while the IDU is powered; this action may result in damage to the BUC, LNB, and/or IDU.

4.8.3 Powering Up the System

After checking the setup as outlined above, power up the IDU as follows:

- Connect the AC cord to the iDirect Evolution X5 Satellite Router.
- Plug the AC power cord into the AC outlet.

Upon boot up, the PWR LED illuminates green, and within several seconds the STATUS LED flashes green as the unit performs a self-diagnostic test. If this test is successful, the STATUS LED illuminates green. If the test fails, the STATUS LED illuminates red.

After the initial hardware diagnostic, the system takes approximately one minute to complete the boot up cycle, during which the STATUS LED flashes green. If the application successfully loads, the STATUS LED illuminates solid green. If the application cannot start due to configuration or other errors, the STATUS LED illuminates solid red. Once the IDU chassis is initialized, a typical functional IDU chassis with the proper factory default option file is loaded.

Note: The STATUS LED is normally green. A red STATUS LED indicates a malfunction of the IDU.

! Do not connect or disconnect the Tx or Rx IFL cable while the IDU is powered on; this action may result in damage to the BUC, LNB, and/or IDU.
4.9 Front Panel LED Status Indicators

Once the IDU is powered up with the appropriate Options file, check the LEDs to ensure the IDU is functioning properly. The front panel indicators are shown in Figure 17.

![Figure 17. Front Panel Indicators](image)

4.9.1 Front Panel Power and Network LED Status Indicators

For diagnostic purposes, the IDU chassis has five LED indicators located on the front panel.

- The Rx LED indicates the IDU receiver status.
- The Tx LED indicates the IDU transmitter status.
- The NET LED indicates the IDU network acquisition status.
- The STATUS LED indicates the IDU overall status.
- The POWER LED indicates whether the IDU is powered on or off.

The colors of the LEDs indicate the state of the IDU as defined in Table 13.

Table 13. Front Panel LED Indicators

<table>
<thead>
<tr>
<th>LED Label</th>
<th>LED Color</th>
<th>Indicated Unit Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>PWR</td>
<td>OFF</td>
<td>The Satellite Router is powered Off or there is a power supply problem.</td>
</tr>
<tr>
<td></td>
<td>GREEN</td>
<td>The Satellite Router is powered On.</td>
</tr>
<tr>
<td>NET</td>
<td>GREEN</td>
<td>The Satellite Router has been acquired into the network.</td>
</tr>
<tr>
<td></td>
<td>FLASHING GREEN</td>
<td>The Satellite Router is attempting acquisition into the network.</td>
</tr>
<tr>
<td>SOLID YELLOW</td>
<td></td>
<td>The downstream SCPC is locked.</td>
</tr>
<tr>
<td>FLASHING YELLOW</td>
<td></td>
<td>The downstream SCPC is not locked.</td>
</tr>
</tbody>
</table>
### Front Panel LED Status Indicators

<table>
<thead>
<tr>
<th>LED Label</th>
<th>LED Color</th>
<th>Indicated Unit Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>STATUS</td>
<td>OFF</td>
<td>The IDU is functioning properly.</td>
</tr>
<tr>
<td></td>
<td>FLASHING GREEN</td>
<td>The unit is booting. DRAM test is in progress.</td>
</tr>
<tr>
<td></td>
<td>RED</td>
<td>Indicates a serious fault or failure in the software, hardware, or configuration. May indicate that the DRAM test failed.</td>
</tr>
<tr>
<td>TX</td>
<td>GREEN</td>
<td>The IDU's transmitter is active.</td>
</tr>
<tr>
<td>RX</td>
<td>GREEN</td>
<td>The IDU is locked to the downstream and it is receiving data.</td>
</tr>
<tr>
<td></td>
<td>FLASHING GREEN</td>
<td>The demodulator is locked to the downstream but NCR is not locked. Data is not being received by the modem.</td>
</tr>
</tbody>
</table>
4.10 Maintaining the Remote

The IDU requires basic maintenance to keep it running efficiently and to prolong its life. However, the only maintenance you need to perform on the unit, without explicit directions from iDirect Technologies, is to maintain the temperature of the IDU and keep its external areas free from dust or dirt.

Note: There are no user-serviceable parts within the iDirect Evolution X5 Satellite Router. Do not attempt to repair/replace a malfunctioning or defective component/module. Doing so may void the warranty.

4.10.1 Temperature Control

The IDU has a built-in temperature sensor. The temperature sensor measures the actual circuit board temperature. If the board temperature exceeds a defined threshold, the IDU alerts the NMS about the high temperature condition. See Chapter 3, “Specifications” on page 9, for the proper temperature range.

Various conditions can cause the IDU chassis to have an elevated internal temperature, such as:

- Objects blocking the enclosure vents
- Dust accumulated on the enclosure or the vents
- Ambient temperature elevated beyond the specified limits

4.10.2 Dust Removal

A dusty environment requires frequent maintenance. With the unit powered down, use a slightly damp cloth with the excess moisture wrung out (not a saturated, dripping-wet cloth) to wipe away the dust that collects on the outside of the enclosure.

Vacuum the dust off the enclosure vents. Vacuum the circuit board through the enclosure vents, if possible.
4.11 Repacking the Evolution X5 Satellite Router

If your system is damaged, or if you need to move the chassis to another location, you need to repack it in the original shipping boxes.

To repack your system:
1. Remove all cabling connected to the IDU and ODU.
2. Place the IDU or ODU inside the original foam cutout in the shipping box.
3. Properly seal the box with packing tape.

For warranty service, obtain a Return Material Authorization (RMA) number from your reseller or iDirect prior to shipping. If you are a direct customer of iDirect, you may contact the iDirect TAC directly to obtain an RMA number and shipping instructions. Follow the shipping instructions, complete the RMA form, and attach the form to the outside of the shipping box.
This appendix repeats the warnings contained in this manual in multiple languages.

### A.1 Danger/Warning Symbol

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DANGER:</strong> This symbol means danger! You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.</td>
<td></td>
</tr>
<tr>
<td><strong>Waarschuwing</strong></td>
<td>Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico’s en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen.</td>
</tr>
<tr>
<td><strong>Varoitus</strong></td>
<td>Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähköyhteyksin liittyvästä vahingosta ja tavanomaisista onnettomuuksien ehkäisykeinoista.</td>
</tr>
<tr>
<td><strong>Attention</strong></td>
<td>Ce symbole d’avertissement indique un danger. Vous vous trouvez dans une situation pouvant causer des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents.</td>
</tr>
<tr>
<td><strong>Avvertenza</strong></td>
<td>Questo simbolo di avvertenza indica un pericolo. La situazione potrebbe causare infortuni alle persone. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti.</td>
</tr>
</tbody>
</table>
A.2 Installation Warning

**WARNING:** Read the installation instructions before you connect the system to the power source.
A.3 Restricted Area Warning

**WARNING:** This unit is intended for installation in restricted access areas. A restricted access area is where access can only be gained by service personnel through the use of a special tool, lock and key or other means of security, and is controlled by the authority responsible for the location.

- **Waarschuwing**  
  Dit toestel is bedoeld voor installatie op plaatsen met beperkte toegang. Een plaats met beperkte toegang is een plaats waar toegang slechts door servicepersoneel verkregen kan worden door middel van een speciaal instrument, een slot en sleutel, of een ander veiligheidsmiddel, en welke beheerd wordt door de overheidsinstantie die verantwoordelijk is voor de locatie.

- **Varoitus**  
  Tämä laite on tarkoitettu asennettavaksi paikkaan, johon pääsy on rajoitettua. Paikka, johon pääsy on rajoitettua, tarkoitaa paikkaan, johon vain huoltotapauksissa pääsee juuri erikoistyökalun, lukkoon sopivan avaimen tai jonkin muun turvalaitteen avulla ja joka on paikasta vastuussa olevien toimivaltaisten henkilöiden valvoma.

- **Attention**  
  Cet appareil est à installer dans des zones d'accès réservé. Ces dernières sont des zones auxquelles seul le personnel de service peut accéder en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité. L'accès aux zones de sécurité est sous le contrôle de l'autorité responsable de l'emplacement.

- **Warnung**  

- **Avvertenza**  
  Questa unità deve essere installata in un'area ad accesso limitato. Un'area ad accesso limitato è un'area accessibile solo a personale di assistenza tramite un'attrezzo speciale, lucchetto, o altri dispositivi di sicurezza, ed è controllata dall'autorità responsabile della zona.

- **Advarsel**  
  Denne enheten er laget for installasjon i områder med begrenset adgang. Et område med begrenset adgang gir kun adgang til servicepersonale som bruker et spesielt verktøy, lås og nøkkel, eller en annen sikkerhetsanordning, og det kontrolleres av den autoriteten som er ansvarlig for området.

- **Aviso**  
  Esta unidade foi concebida para instalação em áreas de acesso restrito. Uma área de acesso restrito é uma área à qual apenas tem acesso o pessoal de serviço autorizado, que possua uma ferramenta, chave e fechadura especial, ou qualquer outra forma de segurança. Esta área é controlada pela autoridade responsável pelo local.

- **¡Advertencia!**  
  Esta unidad ha sido diseñada para instalarse en áreas de acceso restringido. Área de acceso restringido significa un área a la que solamente tiene acceso el personal de servicio mediante la utilización de una herramienta especial, cerradura con llave, o algún otro medio de seguridad, y que está bajo el control de la autoridad responsable del local.
**A.4 Service Personnel Warning**

**WARNING:** This equipment is to be installed and maintained by service personnel only as defined by AS/NZS 3260 Clause 1.2.14.3 Service Personnel.

---

**Waarschuwing**
Deze apparatuur mag slechts geïnstalleerd en onderhouden worden door servicepersoneel conform de definitie van AS/NZS 3260 Clausule 1.2.14.3 Service Personnel.

**Varoitus**
Tämän laitteen saa asentaa tai huoltaa ainoastaan Australiassa ja Uudessa Seelannissa sovellettavan AS/NZS 3260 -standardin kohdan 1.2.14.3 Service Personnel määrittelemä huoltohenkilöstö.

**Attention**
Cet équipement ne doit être installé et entretenu que par du personnel d'entretien comme défini par la réglementation AS/NZS 3260 Clause 1.2.14.3 Service Personnel.

**Warnung**

**Avvertenza**
Questo apparecchio deve essere installato e mantenuto in efficienza esclusivamente da personale tecnico che soddisfi i requisiti specificati nella sezione 1.2.14.3 sul 'Service Personnel' contenuta nelle norme AS/NZS 3260.

**Advarsel**
Installasjon og vedlikehold av dette utstyret skal kun foretas av vedlikeholdsperonell som definert i AS/NZS 3260, klausul 1.2.14.3 Service Personnel.

**Aviso**
Este equipamento deverá ser instalado e reparado apenas por pessoal de manutenção qualificado, conforme estipulado em AS/NZS 3260 Cláusula 1.2.14.3 Service Personnel.

**¡Advertencia!**
Este equipo se debe instalar y mantener solamente por personal de servicio, según definido por AS/NZS 3260 Cláusula 1.2.14.3 Service Personnel.

**Warning!**
Installation och underhåll av denna utrustning får endast utföras av servicepersonal enligt definition i AS/NZS 3260 klausul 1.2.14.3 Service Personnel.
A.5 Qualified Personnel Warning

WARNING: Only trained and qualified personnel should be allowed to install or replace this equipment.

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waarschuwing</td>
<td>Installatie en reparaties mogen uitsluitend door getraind en bevoegd personeel uitgevoerd worden.</td>
</tr>
<tr>
<td>Varoitus</td>
<td>Ainoastaan koulutettu ja pätevä henkilökunta saa asentaa tai vaihtaa tämän laitteen.</td>
</tr>
<tr>
<td>Attention</td>
<td>Cet équipement ne doit être installé et entretenu que par du personnel d'entretien comme défini par la réglementation AS/NZS 3260 Clause 1.2.14.3 Service Personnel.</td>
</tr>
<tr>
<td>Avertissement</td>
<td>Tout installation ou remplacement de l'appareil doit être réalisé par du personnel qualifié et compétent.</td>
</tr>
<tr>
<td>Achtung</td>
<td>Gerät nur von geschultem, qualifiziertem Personal installieren oder auswechseln lassen.</td>
</tr>
<tr>
<td>Avvertenza</td>
<td>Solo personale addestrato e qualificato deve essere autorizzato ad installare o sostituire questo apparecchio.</td>
</tr>
<tr>
<td>Advarsel</td>
<td>Kun kvalifisert personell med riktig opplæring bør montere eller bytte ut dette utstyret.</td>
</tr>
<tr>
<td>Aviso</td>
<td>Este equipamento deverá ser instalado ou substituído apenas por pessoal devidamente treinado e qualificado.</td>
</tr>
<tr>
<td>¡Atención!</td>
<td>Estos equipos deben ser instalados y reemplazados exclusivamente por personal técnico adecuadamente preparado y capacitado.</td>
</tr>
<tr>
<td>Warning!</td>
<td>Denna utrustning ska endast installeras och bytas ut av utbildad och kvalificerad personal.</td>
</tr>
</tbody>
</table>

A.6 Operating Temperature and Airflow Warning

WARNING: To prevent IDU from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature of 113°F (45°C). To prevent airflow restriction, allow at least 6 inches (15.2 cm) of clearance around the ventilation openings.

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waarschuwing</td>
<td>Om te voorkomen dat de IDU oververhit raakt, dient u deze niet in een gebied te bedienen waar de maximaal aanbevolen omgevingstemperatuur van 45°C wordt overschreden. Om luchtstroombeperkingen te voorkomen, dient u minstens 15 cm speling rond de ventilatieopeningen te laten.</td>
</tr>
</tbody>
</table>
WARNING: Do not work on the system or connect or disconnect cables during periods of lightning activity.
### A.8 Safety Extra-Low Voltage Port Warning

**WARNING:** The ports labeled “TX Out”, “LAN A”, “LAN B”, “Console”, “RX Out” and “RX In” are safety extra-low voltage (SELV) circuits. SELV circuits should only be connected to other SELV circuits. Avoid connecting these circuits to telephone network voltage (TNV) circuits.

<table>
<thead>
<tr>
<th>Language</th>
<th>Warning Text</th>
</tr>
</thead>
<tbody>
<tr>
<td>Varoitus</td>
<td>Älä työskentele järjestelmän parissa äläkä yhdistä tai irrota kaapeleita ukkosilmalla.</td>
</tr>
<tr>
<td>Attention</td>
<td>Ne pas travailler sur le système ni brancher ou débrancher les câbles pendant un orage.</td>
</tr>
<tr>
<td>Warnung</td>
<td>Arbeiten Sie nicht am System und schließen Sie keine Kabel an bzw. trennen Sie keine ab, wenn es gewittert.</td>
</tr>
<tr>
<td>Avvertenza</td>
<td>Non lavorare sul sistema o collegare oppure scollegare i cavi durante un temporale con fulmini.</td>
</tr>
<tr>
<td>Advarsel</td>
<td>Utfor aldri arbeid på systemet, eller koble kabler til eller fra systemet når det tordner eller lyner.</td>
</tr>
<tr>
<td>Aviso</td>
<td>Não trabalhe no sistema ou ligue e desligue cabos durante periodos de mau tempo (trovoada).</td>
</tr>
<tr>
<td>¡Advertencia!</td>
<td>No operar el sistema ni conectar o desconectar cables durante el transcurso de descargas eléctricas en la atmósfera.</td>
</tr>
<tr>
<td>Warning!</td>
<td>Vid åska skall du aldrig utföra arbete på systemet eller ansluta eller koppla loss kablar.</td>
</tr>
</tbody>
</table>

**Waarschuwing**

**Varoitus**

**Attention**
**A.9 Ground Conductor Warning**

**WARNING:** Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.
### A.10 AC Power Supply Circuit Warning

<table>
<thead>
<tr>
<th>Language</th>
<th>Warning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attention</td>
<td>Ne jamais rendre inopérant le conducteur de masse ni utiliser l’équipement sans un conducteur de masse adéquatement installé. En cas de doute sur la mise à la masse appropriée disponible, s’adresser à l’organisme responsable de la sécurité électrique ou à un électricien.</td>
</tr>
<tr>
<td>Warnung</td>
<td>Auf keinen Fall den Erdungsleiter unwirksam machen oder das Gerät ohne einen sachgerecht installierten Erdungsleiter verwenden. Wenn Sie sich nicht sicher sind, ob eine sachgerechte Erdung vorhanden ist, wenden Sie sich an den zuständigen elektrischen Fachmann oder einen Elektriker.</td>
</tr>
<tr>
<td>Avvertenza</td>
<td>Non escludere mai il conduttore di protezione né usare l'apparecchiatura in assenza di un conduttore di protezione installato in modo corretto. Se non si sa con certezza che è disponibile un collegamento di messa a terra adeguato, esaminare le Norme CEI pertinenti o rivolgersi a un elettricista qualificato.</td>
</tr>
<tr>
<td>Advarsel</td>
<td>Omgå aldri jordingslederen og bruk aldri utstyret uten riktig montert jordingslede. Ta kontakt med det riktige organet for elektrisk inspeksjon eller en elektriker hvis du er usikker på om det finnes velegnet jording.</td>
</tr>
<tr>
<td>Aviso</td>
<td>Nunca anule o condutor à terra nem opere o equipamento sem ter um condutor à terra adequadamente instalado. Em caso de dúvida em relação ao sistema de ligação à terra, contacte os serviços locais de inspecção elétrica ou um electricista qualificado.</td>
</tr>
<tr>
<td>¡Advertencia!</td>
<td>¡No inhabilitar nunca el conductor de tierra ni hacer funcionar el equipo si no existe un conductor de tierra instalado correctamente. Póngase en contacto con una autoridad apropiada de inspección eléctrica o con un electricista competente si no está seguro de que hay una conexión a tierra adecuada.</td>
</tr>
<tr>
<td>Warning!</td>
<td>Koppla aldrig från jordledningen och använd aldrig utrustningen utan en på lämpligt sätt installerad jordledning. Om det föreligger osäkerhet huruvida lämplig jordning finns skall elektrisk besiktningsauktoritet eller elektriker kontakta.</td>
</tr>
</tbody>
</table>

*WARNING:* Care must be given to connecting units to the supply circuit, so that wiring is not overloaded.
### AC Power Supply Circuit Warning

<table>
<thead>
<tr>
<th>Language</th>
<th>Translation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Avertissement</td>
<td>Veillez à bien connecter les unités au circuit d'alimentation afin de ne pas surcharger les connections.</td>
</tr>
<tr>
<td>Achtung</td>
<td>Beim Anschließen der Geräte an das Stromnetz ist darauf zu achten, daß die Schaltverbindungen nicht überlastet werden.</td>
</tr>
<tr>
<td>Avvertenza</td>
<td>Fare attenzione quando si collegano le unità al circuito di alimentazione, per non sovraccaricare i cablaggi.</td>
</tr>
<tr>
<td>Advarsel</td>
<td>Vær nøye med å koble enheter til strømforsyningskretsen slik at ledningene ikke overbelastes.</td>
</tr>
<tr>
<td>Aviso</td>
<td>Deverá ter precaução ao ligar unidades ao circuito de fornecimento de energia, para não sobrecarregar a instalação.</td>
</tr>
<tr>
<td>¡Atención!</td>
<td>Poner mucho cuidado al conectar los equipos al circuito de alimentación a fin de no sobrecargar el cableado.</td>
</tr>
<tr>
<td>Varning!</td>
<td>Var noga vid anslutning av enheter till maturströmkretsen så att ledningarna inte överbelastas.</td>
</tr>
</tbody>
</table>
This appendix provides international agency compliance, safety, and statutory information for the Evolution X5 Satellite Router. Please also refer to the EC-Declaration of Conformity at the end of this section.

Note: **Triple DES Encryption is eligible for export from the U.S. to all customers worldwide, except to U.S. embargoed destinations. Other countries may exercise separate jurisdiction over the import, export, or use of encryption products. Users who use this product should observe any local regulations that may apply to the distribution or use of encryption products.**

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**Figure 18. iDirect Evolution X5 Satellite Router Product Label**
B.1 FCC Compliance

The Evolution X5 Satellite Router complies with Class B of Part 15 of the FCC (Federal Communications Commission) rules as is identified by use of the FCC logo.

B.2 Part 15 Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The equipment uses, generates, and radiates frequency energy. If the equipment is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. There is also no guarantee that interference will not occur in a particular installation. You can determine if the equipment is interfering with radio or television reception by removing or applying power to the equipment and seeing if the interference goes away, or returns, when the unit is off or on.

To meet FCC requirements, only peripherals, such as computer input/output devices, terminals, and printers certified to comply with the Class B limits, may be attached to this device. Operation with non-certified peripherals is likely to result in interference to radio and TV reception.

To meet FCC requirements, shielded cables are required to connect the device to a personal computer, peripheral, or other Class B certified device.

Modification of this equipment without written authorization from iDirect Technologies may result in this equipment no longer complying with FCC requirements for Class B digital devices. In that event, your right to use the equipment may be limited by FCC regulations, and you may be required to correct any interference to radio or television communications at your own expense.

B.3 Canadian Labeling Requirements

The Evolution X5 Satellite Router meets Canadian labeling requirements.
This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada.

**B.4 CE Compliance (European Union)**

![CE 0682](image)

Marking by this symbol indicates that the Evolution X5 Satellite Router is in compliance with the following standards:

<table>
<thead>
<tr>
<th>Category</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMC Emission</td>
<td>EN 55022 Class B, FCC Part 15 Class B, CISPR 22 Class B, EN 61000-3-2,</td>
</tr>
<tr>
<td></td>
<td>EN 61000-3-3</td>
</tr>
<tr>
<td>EMC Immunity</td>
<td>EN 55024, EN 301-489-1, EN 301-489-12, EN 61000-4-2, EN 61000-4-3,</td>
</tr>
<tr>
<td></td>
<td>EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-4-11</td>
</tr>
<tr>
<td>Safety</td>
<td>IEC 60950, IEC/EN60950-1, UL 60950-1, CSA C22.2 No.60950-1-03</td>
</tr>
<tr>
<td>Radio (System Level)</td>
<td>EN 301-428-V1.3.1 - Ku-Band</td>
</tr>
<tr>
<td></td>
<td>EN 301-443-V1.3.1 - C-Band</td>
</tr>
</tbody>
</table>

**B.5 Safety**

![TUV Rheinland of North America](image)

TUV Rheinland of North America is a Nationally Recognized Testing Laboratory (NRTL) in the United States and is accredited by the Standards Council of Canada to test and certify products to Canadian National Standards. The iDirect Evolution X5 Satellite Router is in compliance to both U.S. and Canadian National Standards on Safety.

In addition, the IECEE CB Scheme Test Report and CB Test Certificate for the iDirect Evolution X5 Satellite Router is done with TUV Rheinland of North America. This CB Scheme is recognized by the multilateral agreement among participating countries and certification organizations. Since iDirect is utilizing this CB test report issued by TUV, the iDirect Evolution X5 Satellite Router is in compliance with all other member countries of the CB Scheme.
RoHS and WEEE Compliance

B.6 RoHS and WEEE Compliance

This section briefly describes the European Union RoHS and WEEE Directives. It also presents an overview of iDirect Technologies for compliance to these directives.

B.6.1 Compliance with RoHS Directive (2002/95/EC)

The European Union passed the Restriction of Hazardous Substances (RoHS) Directive into law. It affects manufacturers, sellers, distributors, and recyclers of electrical and electronic equipment containing lead, cadmium, mercury, hexavalent chrome, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE). As of July 1, 2006, the use of these materials is banned in new products sold in Europe. The RoHS Directive complements the WEEE Directive. iDirect Technologies is committed to protecting people and the environment and we are identifying any materials used in our processes that could pose a potential hazard to our employees, customers, or the environment.

All iDirect Technologies products shipped to the European Union after July 1, 2006 comply with the 2002/95/EC directive.

B.6.2 Compliance with WEEE Directive (2002/96/EC)

The Waste Electrical and Electronic Equipment Directive (WEEE) applies to companies that manufacture, sell, distribute, or treat electrical and electronic equipment in the European Union. WEEE covers all large and small household appliances, IT equipment, radio and audio equipment, electrical tools, and telecommunication equipment.

The directive aims to reduce the waste arising from electrical and electronic equipment and to improve the environmental performance of all those involved in the lifecycle of these products.

According to this directive producers have a certain responsibility regarding their products in the waste phase. iDirect Technologies is offering its clients a take-back solution for iDirect waste products all over Europe. Details can be found on the iDirect Technologies website located at: http://www.idirect.net/page.ww?section=Company&name=Environmental+Responsibility. You can also contact us via email at weeepickup@idirect.net or call (888) 362-5475, extension 8026.
B.7 Declaration of Conformity

EC - Declaration of Conformity

Manufacturer/Responsible Person: iDirect Technologies Inc.
Address: Logi Balasingam
13865 Sunrise Valley Drive
Herndon, VA 20171 USA

Declares that the Product:
Type: VSAT System
Model: iDirect eVolution X5 Series Satellite Router

Intended Use: Very Small Aperture Terminal (VSAT) System

Complies with the essential requirements of Article 3 of the R&TTE 1999/5/EC Directive, if used for its intended use and that the following standards has been applied:

1. Health (Article 3.1a of the R&TTE Directive)

   Issue: August 2, 2001

2. Safety (Article 3.1a of the R&TTE Directive)

   UL 60950-1: 2003 & CAN/CSA-C22.2 No. 60950-1-03


   FCC Part 15.107(b), 15.109(g), Class B
   EN61000-3-2:2000,
   Immunity: EN55024:2001
   EN61000-4-3:2002, EN61000-4-4:1995,
   EN61000-4-5:1995 +A1:1996,
   EN61000-4-6:1996 +A1:2001,
   EN61000-4-8:1995,
   EN61000-4-11:2001
   VSAT System: ETSI EN 301-489-1 v1.8.1,
   ETSI EN 301-489-12 v1.2.1


   Applied Standard(s): ETSI EN 301- 428 v1.3.1 – Ku Band VSAT System Level
   ETSI EN 301- 443 v1.3.1 – C Band VSAT System Level
   Issue: April 7, 2008
   Place Of Issue: Herndon, VA USA
   Date Of Issue: August 17, 2009

Logi Balasingam,
Principal Engineer - Homologation / Certification

iDirect Evolution X5 Satellite Router Installation and Safety Manual 51